

Fees

Card Activation and Periodic Fees	
Initial Card Fee Paid with Registration	99.85 €
Yearly Fee	37.85 €
Monthly Fee	free
Expired Card Management Fee (after month 13)	2.50 €
Card Loading Fees	
Bank transfer	1,75% min. 1.75 €
Sofortbanking	2,5 % min. 2.00 €
International wire transfer	3%
SMS Transactions	
SMS Forgot PIN	0.15 €
SMS Card2Card Transfer notification	0.15 €
SMS Balance Inquiry	0.15 €
SMS Card Lock/Card Unlock notification	0.15 €
SMS Transaction Notification	0.15 €
ATM transactions	
ATM Domestic Withdrawal	5.00 €
ATM International Withdrawal	5.00 €
ATM Balance Inquiry (UK only)	0.99 €
ATM Decline (UK only)	0.50 €
POS transactions	

POS Domestic Transaction	1,75% min. 0.50 €
POS International Transaction	1,75% min. 0.50 €
FX Charge for International Transactions	2,85 %
Administrative Transactions	
Card replacement fee – lost and stolen	free
Card replacement fee – expired validity	free
PIN Change (UK ATM only)	3.00 €
Account closure	free
Customer Funds Refund	free
Miscellaneous Fees	
Chargeback processing (if not successful)	25.00 €
Upgrade Fee	free
Call centre support	depending on your phone provider
Card to Card transfer out	2.50 €
Card to Card transfer in	2.50 €