

Cancellation terms

Right of withdrawal

You can cancel your contract within 14 days without giving a reason by a clear statement. The period begins after receipt of this instruction on a durable medium, but not before conclusion of the contract and also not before fulfillment of our information obligations under Article 246b § 2 paragraph 1 in conjunction with Article 246b § 1 paragraph 1 EGBGB.

In order to maintain the cancellation period, the timely dispatch of the revocation is sufficient if the declaration is made on a durable medium (eg letter or e-mail). The revocation must be sent to:

PaySelect GmbH
Friedrich Ebert plant 35-37
Tower 185
60327 Frankfurt am Main

E-Mail: cancellation@payselect.de
Phone: 0800-4060777

You also have the opportunity to use our cancellation form, which you are not obliged to.

Consequences of withdrawal

In the case of an effective cancellation, the mutually received benefits must be returned.

You are obliged to pay compensation for the service provided until the cancellation, if you have been informed of this legal consequence prior to the submission of your contract declaration and have expressly agreed that we will commence execution of the consideration before the end of the revocation period. If there is an obligation to pay compensation, this may mean that you still have to meet the contractual payment obligations for the period until the cancellation. Your right of revocation expires prematurely, if the contract is completely fulfilled by both parties at your express request, before you have exercised your right of revocation.

Obligations to reimburse payments must be fulfilled within 30 days.

The period begins for you with the sending of your revocation, for us with their receipt.

If you wish to cancel your card and this contract during the cancellation period, please send the card to Card Compact Limited, 483 Green Lanes, London N13 4BS, United Kingdom / United Kingdom. In order to receive a full refund (including all fees paid to date), the card must be returned unused and without signature during the withdrawal period. If the card has already been used, you will not receive any refund of funds spent, including related fees. However, we provide a free refund of the initial card fee and any remaining funds.

End of revocation